Finding Additional Help

Canvas offers many different resources located in the Help tab.

- **Ask Your Instructor a Question**
  Questions are submitted to your instructor.

- **Chat with Canvas Support**
  LiveChat with Canvas Support.

- **Canvas Support Hotline**
  844-408-6459

- **IT Support**
  Open a Support Ticket

- **Search the Canvas Guides**
  Find answers to common questions.

- **Report a Problem**
  If Canvas misbehaves, tell us about it.

- **Ask the Community**
  Get help from a Canvas expert.

- **Submit a Feature Idea**
  Have an idea to improve Canvas?

- **Ask a direct question to an Instructor or TA about their course.**

- **Talk with a Canvas expert and find a solution to your problem.**

- **Call in and speak with a Canvas Representative. 24/7 365**

- **Submit a Ticket and IT will look into your question and get back to you as soon as possible.**

- **The Canvas Guide contains step by step instructions on every aspect and feature on Canvas.**

- **Got the next big idea on how to make Canvas better? Let us know and submit you idea!**

- **See if anyone else has asked this question or had this problem and look at how others found a solutions.**

If a feature isn’t working this submits a ticket with Canvas Reps to evaluate the problem.